

Labor & Material Warranty Application Instructions (For Metal Roofs)

Applies to:

5 & 10 Year Material & Labor Warranties Roofing

(Longer warranties are available, contact Karnak for details)

- Step 1** Discuss roof application with Karnak Sales Representative (Call 800.526.4236)
- Step 2** Complete ***Intent to Warrant Form (for metal roofs)*** and email to: warranty@karnakcorp.com or smartinez@karnakcorp.com along with picture of roof (any penetrations, seams, flashings or unusual details).
Please note: Pre-inspection of roof may be required before starting work to ensure acceptable substrate.
- Step 3** After obtaining approval from Karnak and discussing any specific applications with Karnak Technical Services pertaining to project, contractor may begin work.
- Step 4** Upon completion of work; contractor must fill out ***Warranty Checklist Form*** and email to: smartinez@karnakcorp.com along with **ALL** receipts for **ALL** Karnak product(s) used.
- Step 5** At this point, Karnak will issue a warranty invoice for payment by contractor.
- Step 6** Once payment is received, Karnak will schedule an inspection. Please allow 5-10 days for the inspection to take place, it is coordinated with a third-party inspection company. (Please allow approximately 5-10 days from inspection date for warranty to be issued. If any areas of concern are identified on roof during inspection, a punch list will be issued. If a punch list is issued, those areas of concern must be addressed before warranty will be approved).
- Step 7** Warranty issued

Please note: Failure to include copies of all receipts will delay warranty from issuance. Warranty will be mailed out within 5-7 business days upon receipt of all items.

Karnak Warranty Contact Information:

Phone: 1.800.526.4236

Fax: 1.732.388.9422

Email: Susana Martinez: smartinez@karnakcorp.com or warranty@karnakcorp.com

Manufacturing Facilities & Warehouses

Clark, NJ | Ft. Lauderdale, FL | Chicago, IL | Kingman, AZ | Rancho Cucamonga, CA | Renton, WA | Carrollton, TX



Metal Roof Coating System Intent to Warrant Form (Labor & Material) ___ Years

Building Name: _____ Date: _____

Location: _____ Contact: _____

Size of Roof(s): _____

Rust: Minimal _____ Moderate _____ Severe _____ N/A _____

Percentage of rust on roof: _____ %

Location of rust on roof: _____

Types of materials on roof used to patch areas and the location:

Asphalt: _____

Silicone: _____

Other: _____

Are there gaps (larger than 1/16") between any vertical panels? _____

If yes, describe and locate: _____

Fasteners: Backed-out _____ Missing _____ Rusted _____

How many new fasteners are needed? _____

Does the roof pond water? _____ Where? _____

Do any panels need to be replaced? _____ How many? _____

Location: _____

Are there any other areas not mentioned that need to be repaired or replaced? _____



Overall condition of the roof: Poor _____ Fair _____ Good _____ Excellent _____

Vertical Seams – Panel configuration: Ribbed _____ Corrugated _____

Standing Seam: _____ Other: _____

Panel Width: _____ Condition of Vertical Seams: _____

Horizontal Seams/Endcaps – Panel length: _____

Condition of horizontal seams: _____

Ridge Caps – Configuration: Raised _____ If yes, are they tight? _____

Flushed _____ If yes, are there gaps between ridge and panel? _____

Ridge Vents: Yes _____ No _____ General _____

Condition: _____

Skylights – Total number of skylights _____ Size _____ Composition: _____

Interior Gutters – Total number of feet: _____ Composition: _____

Condition: _____

Expansion Joints – Is joint functional? _____ Condition: _____

Eaves – Exterior Gutter? _____ Condition: _____

Any additional details present on roof? (Pipes, condensate lines, etc.)?

Please submit ALL photos with application to KARNAK Technical Services

Email: warranty@karnakcorp.com or smartinez@karnakcorp.com

This notice is required for all warranted jobs and must be submitted to KARNAK Corporation. KARNAK will have two (2) weeks in which to conduct an inspection, if deemed necessary. KARNAK must provide written approval of project before job is to begin.



Warranty Checklist Form

Building Name: _____

Building Street Address: _____

City / State / Zip: _____

Owner's Name: _____

Owner's Signature: _____

Owner's Phone Number: _____ Fax: _____

Buildings Principal Use: _____ Age: _____

Existing Surface / System & Age: _____

Job Size (Sq. Ft.): _____ Start Date: _____ Completion: _____

Product(s) Used: _____

Rate of Application: _____ Number of Coats: _____

Total Gals Used: _____

Where Purchased: _____ P.O.#: _____

Contractor Name: _____

Contractor Street Address: _____

City / State / Zip: _____

Contractor Phone: _____ Fax: _____

Contractor Signature: _____ Date: _____

Warranty Requested: _____

Warranty Charge: _____

Email Address: _____

Please email **Warranty Checklist Form** and **ALL** receipts for **ALL** Karnak Product(s) used to Karnak Technical Services: warranty@karnakcorp.com or smartinez@karnakcorp.com
Failure to include copies of receipts will delay warranty from issuance.